Current Problems Future Solutions

Keith Spinks – Secretary General European Travel Retail Council

Protect Industry Integrity

Reputable, Responsible Companies World Leaders in Retail

Selling High Quality Products

Top Tier Brands

Current Challenges



WHO – FCTC Framework Convention on Tobacco Control

- Abolition of Duty Free a long term target
 - Protocol on Illicit Trade
 - Price and Taxation Policies
- Ongoing challenge
- Risk of campaign fatigue

Tobacco "key product for duty free"

Tobacco key footfall driver

Duty free less than 1% of tobacco market

Airport retail can contribute up to 50% of airport revenues

WHO – FCTC Illicit Trade Protocol

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N N N N Restatement of right to ban duty free

Restriction of inbound allowances

Pressure from NGOs / States to ban duty free

WHO – FCTC Price & Taxation Policies

201 **Norking Group**

Ban / Restriction on duty free tobacco

Working Group established (COP4)

Article 6 open for review

Tobacco display bans

Tobacco Display Bans

- Ireland duty free sales down 35%
- EU now considering blanket display ban
- Countries across the world proposing similar legislation

Concerted Industry Action Needed

ETRC Leading European Response

Airlines One Bag Rule

Low cost airlines

1 Carry on bag per passenger

Creates consumer confusion

Up to 40% drop in sales

One Bag Rule : Spirit Airlines

CARRY-ON*

| | ONLINE (MEMBER) \$9 Fare Club | ONLINE (NON-MEMBER) PHONE OR CHECK-IN | GATE |
|---|---|---|------|
| Only 1 per seat purchased. Must fit in the overhead bin. 22 x 18 x 10" | \$20 | \$30 | \$45 |
| (56 x 46 x 25cm) | DOMESTIC & INTERNATIONAL ¹ | | |

Airport Security LAGs

Restrictions on Liquids, Aerosols and Gels (LAGs) April 2011 – Lift restrictions on transfer passengers April 2013 – Lift all restrictions

Challenge in communicating to traveller

Future Solutions

Duty Free Uniqueness Acknowledged

Governments recognise unique nature of duty free retailing

Exemption to Tobacco Display Ban

• Canada, Mauritius, Poland

Tobacco Display Areas

• United Kingdom

Espace Voyageur "A unique market requires unique rules"

Challenge: Domestic & EU regulation

 Excessive requirements on suppliers and operators impede trade

Solution: Espace Voyageur

- Simplified system in duty free outlets
- Part of French Commercial Code

Meeting the Challenges: Industry Cooperation

Unified Industry Manufacturers, Retailers and Airport Operators
Develop partnerships

A vision for the future of the industry Duty Free at the heart of international travel
The vital role of duty free & travel retail



Summary

Ongoing Challenges

Concerted industry action needed

Maintain the integrity of the duty free and travel retail industry

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Thank You

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