

Meeting the challenges Protecting the industry

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MEADFA CONFERENCE



Informed consumer choices: a growing burden

- Governments aim to change consumer behaviour through legislation and public awareness
- Increasing demand globally for the provision of more product information to consumers
- Implications for all product categories (multiple languages)





6 languages only...





Regulation of consumer information

- Foods, confectionery and alcohol have become primary targets
- Beauty to follow
- Strict controls potentially protectionist e.g.
 - Alcohol labelling in Thailand
 - Food products information in India



European Developments

- EU Food Information to Consumers Regulation (FIC) seen as possible global standard for required info: ingredients, allergens and nutritional information
- Recommendations for FIC legislation on alcohol products expected early 2016
- Product labelling supported by
 - European Parliament
 - NGOs
 - Consumer rights groups



Information provision - finding a solution for DF&TR

- ETRC working on alternative to on-product labelling through innovative technological solutions
- Possible basis for a global solution











Bringing shopping on-board

- Baggage congestion is getting worse worldwide
- Airlines looking for ancillary revenue
- 20 30% of airline ancillary revenue (estimated at \$59 billion) comes from baggage charges
- The right of passengers to carry airport shopping on board free of charge is strategically vital to the future of airport DF&TR

Source: CarTrawler Report



Continuing Tobacco Challenges

Display bans

Self service access restrictions

- Larger national language health warnings
- Standardised packaging
- Inbound allowance restrictions



Standardised Packaging

Standardised packaging

AUSTRALIA, UK, IRELAND

France Hungary (new)

Finland Norway

Belgium Argentina

Turkey Chile

Ethiopia Brazil

Kenya Mexico

S. Africa Panama

Mauritius India

UAE Taiwan





Reducing Inbound Allowances

Allowance	Country
0	Barbados, Singapore, Sri Lanka, Brunei
[19	Hong Kong, Macau
20	Palau
40	Estonia
50	Australia, New Zealand
80	Guatemala
100	India



Tobacco Challenges in Africa

- NGOs lobbying for an end to DF tobacco sales
- Significant NGO activity at WHO level

- ACI Africa has agreed to work with duty free retailers to protect the industry
- Urgent need for the industry to work together



Tobacco Challenges in Africa



Uganda: first country to pass legislation to ban duty free sales of tobacco products. Decision withdrawn prior to Presidential signature (TBC)



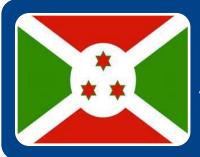
South Africa: imposed ban on self service access in 2011. Now considering restricting size of display area to one square metre



Kenya: Ministry of Health advised airport retailers (2013) to comply with domestic rules banning display and self service access. Implementation delayed due to fire at Jomo Kenyatta airport.



Tobacco Challenges in Africa



Burundi: WHO report suggests Ministry of Health setting out obligations under tobacco control treaty including possible ban on duty free tobacco sales



Nigeria: passed legislation in 2015 including a ban on display of tobacco products. ETRC advising retailer Heinemann on lobbying with airport for option of TDA



Ivory Coast: Ministry of Health has prepared a comprehensive tobacco control bill which includes a ban on duty free tobacco sales



Thank you

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